



Credit Bureau Disputes

If you believe an entry we have reported to the credit bureaus is inaccurate or incomplete, please contact the reporting agency directly or contact us in writing as follows:

Mail your credit dispute to:

Eastern Bank
Loan Operations MB38
151 Campanelli Drive
Middleborough, MA 02346-1078

In your letter please provide the following information:

- Sufficient information to identify the account or relationship that is in dispute;
- Specific information that is being disputed and an explanation for the basis of the dispute; and
- Any relevant supporting documentation.

We will promptly investigate, notify you of our findings, and if warranted, send an update to the credit bureaus within 30 days.