

QuickBooks for Mac Conversion Instructions

Web Connect

Introduction

As **Eastern Bank** completes its business online banking conversion, you will need to modify your QuickBooks settings to ensure the smooth transition of your data.

To complete these instructions, you will need your login credentials for business online banking.

It is important that you perform the following instructions exactly as described and in the order presented. If you do not, your service may stop functioning properly. This conversion should take 15–30 minutes.

NOTE: If you are using the Direct Connect service and were provided with unique 2-part login credentials these instructions do not apply and no action is required. If you are unsure which service you are using please call us at 1-800-333-8000.

Documentation and Procedures

Task 1: Conversion Preparation

1. Backup your data file. For instructions to back up your data file, choose the **Help** menu and use the Search bar available at the top. Search for **Back Up** and follow the instructions on screen. The first time you do a backup, QuickBooks will guide you through setting backup preferences.
2. Download the latest QuickBooks Update. For instructions to download an update, choose **Help** menu and use the Search bar available at the top. Search for **Update QuickBooks** then select **Check for QuickBooks Updates** and follow the instructions.

Task 2: Match Downloaded Transactions

If new transactions were received from your connection, accept all new transactions into the appropriate registers.

If you need assistance matching transactions, choose the **Help** menu and use the Search bar available at the top. Search for **Updating Your Register** then select the article with that name and follow the instructions.

NOTE: All transactions must be matched or added to the register prior to the deactivating of your account(s).

Task 3: Deactivate Account(s) at Eastern Bank

1. Choose **Lists** menu > **Chart of Accounts**.
2. Select the account you want to deactivate.
3. Choose **Edit** menu > **Edit Account**.
4. In the **Edit Account** window, click the **Online Settings** button.
5. In the **Online Account Information** window, choose **Not Enabled** from the **Download Transaction** list and click **Save**.
6. Click **OK** for any dialog boxes that may appear with the deactivation.
7. Repeat steps for each account to be deactivated.

Task 4: Re-activate Account(s) at Eastern Bank

1. Log in to Eastern Treasury™ or Eastern Business Banking™ at <https://business.easternbank.com/ui/> and download your QuickBooks Web Connect File.

NOTE: Take note of the date you last had a successful connection. If you have overlapping dates in the web-connect process, you may end up with duplicate transactions.

2. Click **File > Import > From Web Connect**.
3. If prompted for connectivity type, select **Web Connect**.
4. The **Account Association** window displays during setup. For each account you wish to download into QuickBooks, click **Select an Account** to choose the appropriate existing account register.

IMPORTANT: Do **NOT** select “New” under the action column.

5. Click **Continue**.
6. Click **OK** to any informational prompts.
7. Add or match all downloaded transactions in the **Downloaded Transactions** window.
8. Repeat steps for each account you want to reactivate in QuickBooks.

Thank you for making these important changes!