



About Eastern Treasury®

Eastern Treasury® is an online banking solution that gives you the ability to self-serve, monitor your balances, view customizable reporting, and initiate payments to help you stay on top of your business's cash flow. For more information about Eastern Treasury® visit, easternbank.com/eastern-treasury.

WE WILL BE IN TOUCH SOON.

A dedicated team of Eastern Treasury® onboarding specialists will be reaching out to you in mid-October to learn more about how your business uses online banking and connect you with the right training resources. To ensure a smooth transition, it is important that you keep an eye and ear out for our phone call and emails.

Ensuring a Smooth Transition.

While you may have already started to hear from us, a dedicated team of Eastern Treasury® onboarding specialists will be reaching out to you in mid-October to review a variety of available training resources, including guides, videos, and live one-on-one training resources.

Eastern Bank will fully migrate your accounts to the Eastern Treasury® online banking platform, however, there may be a few things that you will need to do. If so, one of our onboarding specialists will reach out to you.

What to Expect.

AROUND OCTOBER 18, 2021

- Expect a phone call from your team of dedicated onboarding specialists at **855-408-9054** to review training resources
- You will also receive email communications from your onboarding team

NOVEMBER 1 - 12, 2021

- Access to training resources will be available
- Review your migrated users and update their access with help from your onboarding specialist
- Review saved ACH and wire transfer templates to ensure the information is accurate
- Practice initiating account transfers, stop payments, and ACH activity in preview mode
- Set-up customer reports and alerts in advance of the transition

NOVEMBER 15, 2021

- Begin using Eastern Treasury® to manage your business accounts online
- Transaction details will be available



Member FDIC

How to Prepare.

1. Contact your Century Bank Relationship manager to confirm or update your contact information
2. Ensure you have selected an administrative user as a point of contact
3. Print or download any reports or statements you will need post-transition to Eastern Bank
4. Review training resources including guides and videos, which can be found online at easternbank.com/CenturyBank
5. Access Eastern Treasury® in preview mode, starting on **November 1, 2021**

PLEASE NOTE: *Until the completion of the merger on Monday, November 15, 2021, access to Eastern Treasury® will be preview only and non-transactional. Actual transactions will not be able to be made. Through November 12, 2021 any online transactions must take place through your current Century Bank online banking account.*



easternbank.com/CenturyBank



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